

Resetting the Mitel 5000 and HX Controller

- 1) Press **round center button** to right of display **ONCE**. Display reads MAIN MENU
MENU
->NETWORK
- 2) Press **down arrow ONCE**. Display reads NETWORK MENU
->SYSTEM MENU
- 3) Press **round center button ONCE**. Display reads SYSTEM MENU
->SYSTEM VERSION
- 4) Press **down arrow several** times, will vary depending on system until Display reads ->REBOOT
- 5) Press **round center** button **ONCE**. Display reads ARE YOU SURE?
NO
- 6) Press **UP arrow ONCE**. Display reads ARE YOU SURE?
YES
- 7) Press **round center button ONCE**. System begins reboot process